



WORK & TRAVEL USA

## Aramark Mesa Verde - General Utility Worker/ Dishwasher

### HOST INFORMATION

#### **Company Description:**

Mesa Verde National Park, located in southwestern Colorado, is best known for cliff dwellings, which are structures built within caves and under outcropping in cliffs, built by the Ancestral Pueblo people who lived here for over 700 years. These sites are some of the most notable and best preserved in the United States. Encounter first-hand Mesa Verde's unspoiled beauty. Hike amid native oaks and wild flowers in spectacular wooded canyons populated with deer, elk and wild turkeys. This beautiful setting is everything you'll need for an exciting and memorable season.

#### **Employee Perks:**

- **Discounts available on food & beverage, retail, etc.**
- **Employee activities such as river rafting, horseback riding, steam engine railroad rides, Native American cultural sites, bowling, picnics, parties and movie nights.**
- **These jobs are ideal for students who love the outdoors- you'll be working in beautiful Colorado!**

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit [www.aramarkhospitalitymanagement.com](http://www.aramarkhospitalitymanagement.com).

**Host Website:** <https://hmcareers.aramark.com/parks/mesa-verde-national-park/>

**Site of Activity:** Aramark Mesa Verde

**Parent Account Name:** Aramark Leisure

**Host Address:** 34879 Highway 160 , PO Box 277 , Mancos , Colorado , 81328

**Nearest Major City:** Cortez or Durango , Colorado , Less than 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

Students will be asked to work at Far View Lodge, Far View Terrace or Spruce Tree Terrace. All locations are within the park and final placement will be decided upon arrival.

#### **Summary/Objective:**

The dish and general utility position is responsible for maintaining cleanliness and sanitation standards for china, glassware, tableware, cooking utensils, etc., using machine and manual cleaning methods. This position also ensures the dish washing area is maintained as a clean, safe and sanitary facility.

## Essential Functions

*Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

*Sort and rinse dirty dishes, glass, tableware and other cooking utensils and place them in racks to send through dish machine. Sort and stack clean dishes. Carry clean dishes to cook's line and other proper storage areas. Rewash soiled dishes before delivering. Change dishwater in dish machine every hour. Wash pots, pans and trays by hand. Remove trash and garbage to dumpster. Set up or break down dishwashing area. Clean and roll/unroll mats. Fill/empty soak tubs with cleaning/sanitizing solutions. Sweep/mop floors. Assemble/disassemble dish machine. Sweep up trash around exterior of restaurant and garbage dumpster. Conduct general restaurant and restroom cleaning as directed. Wipe up any spills to ensure kitchen floors remain dry. Notify manager any time dish machine wash or rinse cycle falls below safety standard temperatures. Do not touch dirty dishes before touching clean dishes without washing hands first. Other duties as directed.*

### **Typical Schedule:**

*Schedules depend on location, attendance and guest levels. Overtime may happen but is not guaranteed and will be restricted at times. Hours will be an average of 32 hours per week minimum.*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$15

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$525

**Bonus:** Yes

*The end of season bonus will vary, please speak with your manager upon arrival.*

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

*Depending on the weather, business levels and holidays there could be a fluctuation of hours. The only time overtime is allowed is if approved by the department manager.*

**Average number of hours per week reached by last year's seasonal employees:** 35

**Overtime Policy:**

*Yes, paid after 40 hours*

### **Job-Specific Benefits:**

*Meal discount and discount on retail items with a bigger discount coupon at the end of the season*

## **JOB REQUIREMENTS**

### **English Level required:**



**Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

### **Qualifications & Conditions**

*Lifting*

*Lifting requirement: 25lbs/11kgs*

*Description:*

*The employee is occasionally required to sit; climb or balance; and stoop or kneel. The employee must frequently lift and/or move objects up to 10 pounds and occasionally lift and/or move objects up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.*

*Standing for entire shift*

*Handling cleaning chemicals*

*Other qualifications or conditions*

*Description:*

*Varied weather conditions are expected May work on high or precarious places Varying schedule to include evenings, holidays and extended hours as business dictates This job operates in a kitchen environment. This role routinely uses sinks and dishwashers and tools to clean kitchen appliances. Employees in this role are frequently exposed to hot water, potentially slippery floors, garbage disposals and cleaning chemicals.*

**Job Training required:** Yes

*Length of job training:*

*1-3 days*

*Hours per week during training period: 30*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Students must purchase their own slip-resistant shoes upon arrival, and students must purchase their own pants (color depending on job assignment) upon arrival.*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** *No*

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

*Holiday Events, Potlucks or Dinners, Movie or Game Nights, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Shopping Trips*

### **Additional Details about Cultural Offerings:**

*Employer will arrange transportation for employee events to river rafting, horseback riding, steam engine railroad rides, Native American cultural sites, bowling, picnics, parties and movie nights.*

### **Local Cultural Offering:**

*Employer also provides FREE transportation into Cortez for shopping and events.*

## HOUSING AND TRANSPORTATION

**Housing Provided:** *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

### **Employer-owned or employer-arranged housing description:**

*Housing is provided at first come first serve. The rent is about \$70.00 per week and includes water, sewer, trash, and electricity. Most houses are a bed, locked closets, and electricity only. Some houses have a refrigerator. There is communal showers, bathrooms and laundry within walking distance from housing. Smoking is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.*

**Lease Agreement:** *Yes*

### **Onsite Amenities:**

*WiFi: Yes*

*Description:*

*WiFi and internet are slow and spotty dependant on weather and usage.*

*Phone Service: Yes*

*Description:*

Cell service is spotty dependent upon where you are standing on the property due to mountains. Landline is provided for toll-free numbers.

Kitchen facilities: Yes

Description:

The associate may use kitchen 24/7 but MUST CLEAN UP AFTER THEMSELVES.

Laundry facilities: Yes

Description:

The associate may use free laundry 24/7 but MUST CLEAN UP AFTER THEMSELVES.

### **Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Single and couple, housing provided at a cost and as available. Newer housing has 1-4 people in a room. Girls dorm has single or double rooms. Roommate requests are allowed, but will be first-come, first serve, and there are no guarantees.

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

Deducted from first and second paycheck (\$50 and \$50)

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing must be left in clean unbroken condition. Dusted, mopped, refrigerators (if supplied) cleaned out and free of debris

Details About Deposit Refund:

Refund on final paycheck

### **Transportation to Worksite:**

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: from Girls dorm only

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: from Girls dorm only*

*Employer-Provided Transportation*

*Estimated commute time: 30 to 45 minutes*

*Employer-Provided Transportation is free of charge*

*Description: Transportation provided to and from work provided to everyone 7 days a week*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

**\*\*Students must arrive on the Monday or Tuesday immediately prior to their Thursday start date. \*\***

There are two options for your travel to Mesa Verde:

1) Employer suggests flying into **Durango La Plata Airport (DRO)** which offers more flight options and is typically more affordable for students. This is the preferred airport.

2) Associates may fly into **Cortez Municipal Airport (CTZ)**. The airport is closer but has fewer flights, they can be more expensive and are often canceled at last minute.

**Students MUST email their arrival information to Tracy King-Garappolo ([kinggarappolo-tracy@aramark.com](mailto:kinggarappolo-tracy@aramark.com)) at least 2 WEEKS prior to arrival to the United States.** Details about a scheduled pickup will be communicated to the student prior to their departure.

**\*\*Students must arrive on the Monday or Tuesday immediately prior to their Thursday start date. \*\***

As the Durango La Plata airport is about a 1-hour drive from property, we will combine arrivals for one shuttle per day. This may result in a slight wait once you arrive at the airport. Upon pickup, students will be taken to the grocery store for food, bedding, and toiletries. Students arriving on a day other than a Monday or Tuesday will need to obtain hotel accommodations at their own expense until they can take the shuttle on a Monday or Tuesday.

### **Suggested Arrival Airport:**

Durango La Plata Airport, DRO, Over 50 miles

Cortez Municipal Airport, CTZ, Less than 25 miles

**Estimated cost of transportation to worksite from suggested airports: \$150 to \$200**

### **If arriving after regular hours:**

### **Suggested After-Hours Accommodation:**

Wapiti Lodge

21625 Hwy 160

Durango, Colorado 81301

[www.wapitidurango.com](http://www.wapitidurango.com)

970-247-3961

\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*Transportation will be provided by the employer. The employee MUST make time for this trip.*

*Nearest SSA Office: Durango , Colorado , Over 50 miles*

**Other:**

*Wage Payment Schedule:*

*Participants will be paid every week on Thursday. The first paycheck may be paper and may take a few weeks to process dependant upon the start date of the student and if the student has completed the proper paperwork. Direct deposit is required.*

*Meal Plan: Optional*

*Estimated Cost Per Day: \$24*

*Meal Plan Description:*

*Employees can eat at Far View Terrace/Spruce Tree Terrace at a discounted rate of \$7.50/meal (breakfast & lunch). For dinner, we offer an employee meal at a cost of \$7.50 served from the main lodge.*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Must be well-groomed and maintain a high level of professionalism. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos. Black trousers/pants required. Black shoes must be worn when working but employees will be provided opportunity to purchase discounted work shoes.*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*ARAMARK Mesa Verde has an elevation of 2200-2400 meters. Some employees experience headaches and nausea for several days upon the arrival. Bring aspirin or other items needed for altitude illness. Drink plenty of water upon arrival. Bring layers of clothing as the nights are cold (freezing temperature) and the days are hot (32 degrees C).*

*There is no food available (for purchase) in the employee housing area. Shuttles to town are available from the airport or on Tuesday, Friday, and Sunday for groceries and other items. Bring enough dry food (energy bars, cereal, dried soup mix) upon arriving for several days or until a town shuttle is available.*

- We do not offer a daily meal plan and do not have an employee dining room. Employees can eat at Far View Terrace or Spruce Tree Terrace at a discounted rate of \$7.50 per meal. These locations offer breakfast and/or lunch. For dinner, we offer an employee meal at a cost of \$7.50 served from the main lodge building between 4P-5P. Employee shuttles run three times a week to the nearby town of Cortez for grocery runs. We offer a communal kitchen and means of storing food in the employee rec center open from 7A-10P.*

*Employees may not use the phone while at work and on duty. Internet is very bad at this location due to the remote location. WiFi is slow and spotty.*

*Associates should prepare to be early to shuttles and on time to work for each scheduled shift. Calling out for illness requires a minimum of two hours prior to shift.*

*The employee may receive mail at:*

*Aramark Mesa Verde,*

*34879 US Highway 160,*

*Mancos, CO, 81328.*

*Suitcases, trunks and other items may be shipped in advance of arrival by emailing Human Resources at [roy-carole@aramark.com](mailto:roy-carole@aramark.com)*

## COMMUNITY AMENITIES

### ***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Movies*