



Tesla Pools IOI Signature Way - Pool Attendant

HOST INFORMATION

Company Description:

Our company is located in Virginia Beach, a lively beach town known for its friendly atmosphere, oceanfront boardwalk, and vibrant community. We offer a welcoming and team-oriented workplace where every staff member is valued and supported. The environment is dynamic and energetic, with a strong focus on collaboration and personal growth.

Virginia Beach enjoys a warm, sunny climate, especially during the summer season when most cultural exchange students join us. Expect temperatures between 75–90°F (24–32°C) and refreshing ocean breezes—perfect for enjoying outdoor activities.

As a popular beach town, Virginia Beach offers a wide range of seasonal activities and attractions. Students can explore the famous Virginia Beach boardwalk, relax on the sandy beaches, or take part in water sports like surfing, paddleboarding, and kayaking. Nearby attractions include Ocean Breeze Waterpark, Busch Gardens amusement park, Fun Park, and Motor World, all offering exciting opportunities for fun and adventure outside of work.

As part of our team, staff members enjoy perks such as organized outings and opportunities for cultural exchange. We have prior experience working with international students and are committed to providing a supportive environment. Students will have the chance to immerse themselves in American culture, make new friends, and create unforgettable memories in a classic beach town setting.

Host Website: <http://teslapools.us>

Site of Activity: Tesla Pools 101 Signature Way

Parent Account Name: Tesla Pools

Host Address: 101 Signature Way Hampton , Virginia , 23666

Nearest Major City: Norfolk , Virginia , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

A Swimming Pool Attendant is responsible for ensuring the safety, cleanliness, and proper functioning of swimming pool facilities. This role plays a vital part in maintaining a welcoming and secure environment for all pool patrons. Below are the essential functions and duties of a Swimming Pool Attendant:

Essential Functions and Duties:

1. Supervision & Safety Monitoring: Monitor pool area to ensure the safety of all swimmers and guests, enforcing pool rules and policies at all times. Identify and respond promptly to hazardous situations, unsafe behavior, and emergencies. Provide basic first aid and emergency care as needed; alert certified lifeguards or medical personnel when necessary.

2. **Facility Maintenance:** Maintain cleanliness of the pool deck, locker rooms, showers, restrooms, and surrounding areas by sweeping, mopping, removing debris, and restocking supplies. Monitor and adjust pool chemical levels under supervision or as directed to ensure proper water quality and safety standards. Inspect pool equipment (ladders, diving boards, safety equipment, etc.) regularly and report any maintenance needs or malfunctions.

3. **Customer Service:** Greet guests, answer questions, and provide information about pool rules, schedules, and available amenities. Assist with the distribution and collection of pool equipment (towels, floats, etc.) and ensure proper storage. Address guest concerns or complaints promptly and professionally, escalating issues to management as needed.

4. **Administrative Support:** Assist with pool opening and closing procedures, including setting up and storing equipment. Maintain accurate records of pool usage, incidents, and maintenance activities as required. Support other staff members in organizing and facilitating pool events, classes, or activities.

5. **Compliance & Training:** Attend required training sessions and safety drills. Stay up to date with current safety protocols, company policies, and local regulations regarding pool operations.

Typical Schedule:

Requires 5-6 days/week (weekdays & weekends), with shifts in one of these blocks: 9:30-8, 9:30-7, 10:30-8, 10:30-7, or 11:30-8. **Specific address will be assigned closer to arrival

Drug Test required: No

COMPENSATION

Hourly Wage: \$16.25

Eligible for Tips: No

Estimated weekly wages including tips: \$893.7

Bonus: Yes

Monthly performance bonus: \$150.00

* All figures above are pre-tax

Estimated average number of hours per week: 50

Estimated minimum number of hours per week: 42

Estimated maximum number of hours per week: 57

Potential fluctuation in hours per week:

Severe weather, catastrophic events, personal injury, or poor duty performance may reduce hours or affect work availability during certain weeks.

Average number of hours per week reached by last year's seasonal employees: 52

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Pool Attendants shall receive uniforms free of charge.

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Need to wear uniform: Yes

Uniform Policy:

All pool attendants must wear a Tesla Pools pool attendant t-shirt.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Pool Attendants are expected to wear a designated t-shirt. The uniform should be clean, in good condition, and worn at all times while on duty to promote safety and help patrons easily identify lifeguard personnel.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

We offer trips to Washington DC and the Outer Banks, provide transportation to Busch Gardens, and host a farewell BBQ party—giving international students exciting travel, cultural experiences, and opportunities to connect with others.

Local Cultural Offering:

Students can join local festivals like the “Something in the Water” music festival and participate in student-focused groups. A nearby church also offers international lunch and games nights, providing a welcoming space for cultural exchange and connection.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Reservation and Duration: * Housing is reserved for each employee for the entire summer. Occupancy and Sharing: * All accommodations are shared with other international employees. * Apartments include 2 or 3 bedrooms and 1 or 2 bathrooms, fully furnished for comfort and convenience. * Each apartment accommodates a maximum of 6 persons. * Only Tesla Pools employees may reside in this housing. Guests must be approved in advance by Tesla Pools. * Smoking is strictly prohibited inside all apartments. Amenities: * Fully furnished rooms * Shared living spaces and kitchens * Utilities included in rent Special Policies: * Employees are not required to live in Tesla Pools-provided housing and may seek alternative accommodations if desired. * Regular inspections of apartments will be conducted during the season to assess cleanliness and condition. Addresses: * Specific apartment addresses will be provided prior to arrival or upon request.

Lease Agreement: No

Onsite Amenities:

WiFi: No

Description:

Each apartment has Wi-Fi available, and students can choose to use it and pay extra for internet access.

Phone Service: Yes

Description:

Students should obtain phone lines from a US provider for cellular data and talk.

Kitchen facilities: Yes

Description:

Each apartment kitchen is equipped with a stove, refrigerator, and microwave. Additionally, we provide pots, pans, silverware, and dishes.

Laundry facilities: Yes

Description:

Apartments have in-unit laundry facilities.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

Students should submit their requests to us prior to arriving in the United States.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$190

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$350

Description:

The housing deposit will be split into two parts and deducted from the first two paychecks, or students may choose to pay in full upon moving into the apartment.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The housing deposit will be fully refunded at the end of October 2026, unless the unit is damaged or has missing items.

Details About Deposit Refund:

The housing deposit will be returned to the student's bank account through direct deposit or check.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: N/A

Biking

Estimated commute time: 30 to 45 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: N/A

Employer-Provided Transportation

Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: N/A

ARRIVAL INFORMATION

Arrival Instructions:

Employer-Provided Transportation

Airport Pickups:

- *Norfolk International Airport (ORF) and local bus stations: Arrival pickups are available every day, regardless of date.*

Scheduling Pickups:

- *To arrange your pickup, please email your flight or bus details to hello@teslapools.us at least one week prior to your arrival. Include your full name, arrival date and time, flight or bus number, and arrival location.*

Contact for Arrival Confirmation:

- ***Name:*** *Ivana - HR Manager*
- ***Email:*** *hello@teslapools.us*
- ***Phone:*** *757-589-1460*

Arrival Dates and Times:

- *Participants must arrive between May 15th and May 22nd, 2025.*
- *Arrivals at Norfolk or local bus stations are accepted at any time but please provide your travel details one week in advance.*
- *If your travel plans change, update us immediately.*

Local & Regional Transportation Information

Public Transportation Options:

- ***Hampton Roads Transit (HRT):*** *Local buses and light rail serve the Virginia Beach area. For routes, schedules, and fares, visit: <https://gohrt.com>*
- ***Virginia Beach Wave Trolley:*** *Seasonal trolley service runs along the oceanfront. Details at: <https://www.vbgov.com/government/departments/public-works/transportation/Pages/wave.aspx>*
- ***Taxi and Rideshare Services:*** *Uber and Lyft operate throughout the region. Average fares from airports to housing range from \$35-\$80, depending on distance and time.*

Approximate Travel Times: *From Norfolk International Airport to participant housing/employer location: 30–45 minutes by car.*

Best Method from Airport to Housing/Employer:

- *Use employer-provided pickup where available (see above). If you miss the arranged pickup, use public transportation or rideshare services.*

Other Employer-Provided Transportation

We offer transportation for the following:

- ***Social Security Office:*** *Transportation provided to apply for your Social Security Number (SSN) after arrival.*
- ***Banking:*** *Scheduled trips to local banks to help students open accounts.*

Important Deadlines and Contact Information

- **Flight/Arrival Details:** Must be sent to hello@teslapools.us at least seven days before arrival.
- **Contact Name:** Ivana - HR Manager
- **Email:** hello@teslapools.us
- **Phone:** 757-589-1460

Suggested Arrival Airport:

Norfolk International Airport (ORF), ORF, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Marjac Suites
2201 Atlantic Ave, Virginia Beach, VA 23451
Virginia Beach , Virginia 23451
<https://www.marjacsuitesvb.com>
(800) 368-3080
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide transportation to the Social Security Services.

Nearest SSA Office: Virginia Beach , Virginia , Less than 10 miles

Other:

Wage Payment Schedule:

Bi-weekly as a direct deposit or paycheck.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

All employees are expected to maintain a neat, clean, and professional appearance at all times. Tattoos: Visible tattoos must be inoffensive and not contain inappropriate language or imagery. Tattoos that are deemed unprofessional may need to be covered during work hours. Piercings: Facial piercings should be discreet. Facial Hair: Beards and other facial hair must be well-groomed. Hygiene: Employees must arrive at work clean, with daily attention to bathing, oral care, and use of deodorant.

Second Job Availability: Yes, likely

Applicable Company Policies:

General Job Conditions: Lifeguards and pool attendants are expected to remain alert and attentive at all times while on duty, following all established safety protocols and emergency procedures. Proper uniforms and any required safety equipment must be worn during every shift. Professional and respectful behavior toward guests and coworkers is required.

Cell Phone Policy: Personal cell phone use is not allowed while on duty, including on the pool deck or at lifeguard stations. Phones may only be used during designated break times and in staff areas away from the pool. Violations of this policy may result in disciplinary action.

Smoking Policy: Smoking, vaping, or the use of tobacco products is not permitted on the pool deck, in indoor areas, or in non-designated spots. If permitted, smoking is allowed only in designated outdoor areas during break times. In company-provided housing, smoking is only allowed in specified areas, if at all.

Scheduling Policy: Work schedules are posted in advance, and staff are responsible for checking their schedules and arriving on time for every shift. If unable to work due to illness or emergency, participants must notify their supervisor as soon as possible and follow the appropriate call-off procedures. Requests for time off should be submitted ahead of time according to company policy.

Attendance and Punctuality: Consistent attendance and punctuality are mandatory. Repeated lateness or unexcused absences may result in disciplinary action, up to and including termination.

Housing Policies (if applicable): Participants living in company-provided housing must follow quiet hours, respect shared spaces, and comply with rules regarding guests and cleanliness. Alcohol, illegal drugs, and disruptive behavior are strictly prohibited in housing.

Substance Use Policy: The use of alcohol or illegal drugs before or during work is strictly prohibited. Employees must be sober, well-rested, and ready to perform all responsibilities during their shifts.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe, Public Library