



Lafayette Hotels West Grand Market - Store Associate

HOST INFORMATION

Company Description:

The West Grand Market, located at the center of the Old Orchard Beach Collection of Lafayette Hotels, has the best that Old Orchard Beach has to offer. We carry a full line of convenience food and essentials, beer, wine, beach toys, games, towels, chairs, and have an incredible assortment of unique clothing items, souvenirs, and jewelry. While you are in, do not forget to enjoy some Maine made ice cream, Dippin' Dots, or local Maine coffee. A full kitchen offering breakfast and lunch items for takeout all day, every day. The West Grand Market is over 100 years old and has the feel of the history of Old Orchard Beach, right down to the original hardwood floors.

Host Website: <https://www.wavesoceanfront.com/west-grand-market-old-orchard-beach-store/>

Site of Activity: Lafayette Hotels West Grand Market

Parent Account Name: Lafayette Hotels

Host Address: 75 West Grand Avenue Old Orchard Beach , Maine , 04064

Nearest Major City: Portland , Maine , Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

Join our friendly team—serve guests, keep the store welcoming, and gain hands-on retail and food-service experience in a fast-paced environment.

- Process sales (cash/card), prepare shift reports, and follow POS procedures
- Deliver upbeat customer service and resolve guest issues quickly
- Maintain food-service sanitation and presentable displays (coffee, ice cream)
- Stock shelves, front coolers, clean common areas, and handle trash/linen duties
- Lift and move items up to 50 pounds; work in a 36°F (2°C) cooler for short periods
- Follow safety procedures, operate equipment responsibly, and support inventory control
- Sell age-restricted items per regulations and report maintenance or cash discrepancies

Requirements: reliable, customer-focused, able to stand for shifts, basic math/tech skills.

Perks: on-the-job training, cross-training opportunities, team environment, employee discounts.

Typical Schedule:

The store is open 7 days per week in season. Shifts are generally scheduled in 7 hour time blocks between the opening of 7am and closing of 10pm. You may be asked to work a longer shift.

Seasonal changes to job duties or available hours: Yes

The market is only open on weekends at the beginning and end of the season The market is open 7 days per week in peak season The market will have reduced hours in the beginning and end of the season

Drug Test required: No

COMPENSATION

Hourly Wage: \$15.5

Eligible for Tips: Yes

Tippling is shared among staff on a common shift. A tip jar is left at the cash register where it is divided equally among staff on that shift.

Estimated weekly wages including tips: \$543

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 48

Potential fluctuation in hours per week:

Hours can vary depending on the time of the season. Peak season there will generally be more hours. The beginning and end of the season will likely result in reduced hours.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Use of resort amenities, discount at the West Grand Market

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

*Lifting will include cases of soda, water, beer, wine, and merchandise. Most will require bending and lifting
Standing for entire shift*

Handling cleaning chemicals

Other qualifications or conditions

Description:

Though not required, barista experience within a restaurant and coffee shop is ideal.

Job Training required: Yes

Length of job training:

Variable

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

All training will be on the job training

Need to wear uniform: Yes

Uniform Policy:

You will be provided with two shirts to be worn during your shifts

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

The West Grand Market has a casual environment. All bottoms must be appropriate and all footwear must cover your entire foot. No sandals or flip flops. We expect proper hygiene to take place. Any piercing's or tattoos must be appropriate if displayed.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Sporting Events, Potlucks or Dinners, Company Parties

Additional Details about Cultural Offerings:

-Employee luncheons at least once a month that introduces the classics of American taste.

-"International Day" where students can cook delicacies from their home country to share with the other students working for us.

-Attend a baseball game, "America's Favorite Past Time."

Local Cultural Offering:

The Old Orchard Beach Chamber of Commerce hosts several events each year which include events directly related to the Summer Work and Travel Program and many others that bring visitors to town to enjoy. You can visit their website for more information!

<https://oldorchardbeachmaine.com/events/>

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

The West Grand Market has housing available for a limited amount of students. Each room will have a small refrigerator and full bathroom. Some rooms will house up to three students. Linens to the beds will be provided. Each student will be given a key to their room. No one else will hold a key to housing except for hotel management in case of emergencies. Students will have access to a common kitchen area where food can be cooked. Most housing is located directly next door at 71 West Grand Ave.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WiFi is available throughout the property

Phone Service: Yes

Description:

Students can use the phones at the West Grand Market or the front desk of the Waves if needed to contact CIEE or anyone else in case of an emergency. Assistance by staff will be provided if needed.

Kitchen facilities: Yes

Description:

There is a common kitchen available at housing.

Laundry facilities: Yes

Description:

The hotel has a coin operated laundry facility.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 1 - 3

Rooming Arrangement Description:

Housing areas will be co-ed. A majority of rooms will be single gender. You may be placed with a roommate from a different country which is a great way to make new friends and learn about other cultures while in the USA!

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$130

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$50

Description:

Deposit will be paid in cash upon arrival and signing the rental agreement. Deposit is a cleaning fee for the end of the season after student departs.

Housing Deposit Refundable: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Walking commute from next door

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: No

Bicycles are available to rent: Yes

Estimated cost: \$100

Total: Yes Per Day: No

Description: All roads in Old Orchard Beach are safe to bike on. It is important to be aware of surroundings as there is still traffic.

ARRIVAL INFORMATION

Arrival Instructions:

Arrival overview

The easiest way to reach Old Orchard Beach is to fly into either Boston Logan International Airport or Portland International Jetport. From Boston you can take the Amtrak Downeaster directly to Old Orchard Beach or ride a Concord Coach Lines bus to Portland and continue to Old Orchard Beach by taxi or rideshare. From Portland the trip to Old Orchard Beach is about 30 minutes by taxi or Uber; travel from Boston is roughly 2 hours by train or bus.

Travel planning and arrival window

Please email your travel itinerary to us no later than two days before you depart your home country so we can expect your arrival. We recommend arriving between 8:00 a.m. and 8:00 p.m. If you will arrive later than 8:00 p.m., notify us in advance so we can make special arrangements and avoid you being left stranded late at night.

Accommodations

We will have housing preassigned to you before your arrival and will check you into your housing when you arrive to the hotel. If you do not have housing arranged before you arrive or your housing is not ready yet, we can reserve a hotel room for you for a small fee so you have a place to stay immediately upon arrival.

Hotel contact and GPS address

Hotel phone: 207-934-4949 (you may call from an airport phone if needed)

Hotel address for GPS: 87 West Grand Avenue, Old Orchard Beach, Maine

Local transportation and appointments

We typically provide transportation to the Social Security office once a week. On other days you can use local public transit or a taxi/rideshare to reach the Social Security office from Old Orchard Beach.

Useful links and contact

Amtrak Downeaster schedules and fares: <https://amtrakdowneaster.com/>

Concord Coach Lines schedules and fares: <https://concordcoachlines.com/>

For questions or arrival details, email Josh at wavesj1visa@gmail.com.

Suggested Arrival Airport:

Boston Logan International Airport, BOS, Over 50 miles

Portland International Jetport, PWM, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Best Western Merry Manor Inn
700 Main Street
South Portland , Maine 04106
<https://www.merrymanorinn.com/>
207-774-6151
\$0 to \$25

Hilton Garden Inn Boston Logan Airport
100 Boardman Street
Boston , Massachusetts 02128
https://www.hilton.com/en/hotels/boslogi-hilton-garden-inn-boston-logan-airport/?SEO_id=GMB-HI-BOSLOGI
617-567-6789
More than \$200

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will provide transportation approximately once a week to the Social Security office. If transportation by us is unavailable, there is local public transportation that will go to area of the Social Security office.

Nearest SSA Office: Saco , Maine , Less than 10 miles

Other:

Wage Payment Schedule:

Bi-weekly. Direct deposit is available and highly encouraged.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Personal hygiene is a must. Tattoos, piercings, facial hair, etc. is allowed but must be appropriate and not interfere with any professional interaction with customers. Example, any tattoos displaying curse words would not be allowed.

Second Job Availability: Yes, likely

Applicable Company Policies:

On your feet: Expect to be on your feet for most of your shift; wear comfortable, supportive footwear.

Weather: Maine weather changes quickly — it can be cool in spring and fall and very hot in summer. Pack layers and plan accordingly.

Cell phone use: Personal cell phones are not allowed during your shift.

Smoking: Smoking is permitted only in designated hotel and housing areas and only during approved, unpaid break times.

Scheduling: Your supervisor manages the schedule. Discuss any requested schedule changes with them in advance.

Hotel amenities: You may use hotel amenities (pool, grills, fitness room) when you are not working; do not interfere with paying guests' use.

Employee discount: You are eligible for an employee discount at the market when it is open.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Barber/Hair Dresser

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Barber/Hair Dresser

In Town, Requires Transportation:

Food Market, Post Office, Bank, Restaurants, Public Library, Barber/Hair Dresser

Unavailable:

Shopping Mall